

TRANSPORT

COVID-19

For any Covid-19 patient transfers to Hawthorn Court, the cohort unit please use the following link:

www.vcare24.co.uk/booking-form/

Vcare is the identified ambulance firm for the Trust, this is located at Market Weighton. The expected response time will be between 3-4 hours. This is the agreed transport service to support Trust transfers. The standard response highlight can be reduced should a further surge reappear reducing the response back to an hour.

There is also the option to utilise an alternative vehicle if the need could not wait for the secure private ambulance, access to the Trust's secure vehicle and/or pool vehicles.

The form has a number of questions that can be left blank:

Ignore the reason for booking

Put the days date and in time put ASAP please

Always consider minimum of one HCA and one nurse, please consider what staff could support the process from the unit.

Leave purchase order number

Put Adrian Elsworth as billing name, address and postcode should be Humber Teaching NHS Foundation Trust, Willerby Hill, Beverley Road, Willerby, East Riding of Yorkshire, HU10 6ED

Please use the following email: hnf-tr.humberbedmanagement@nhs.net

Leave the telephone number blank.

Once the booking form has been submitted you should ring either **01430 803126 (in hours) or out of hours 08005999161**

ON ARRIVAL AT THE UNIT PLEASE PROVIDE FULL PPE TO THE CREW CARRYING OUT THE TRANSFER.

MHA Assessments

Please use the same process as above.